



Unfortunately due to school closures, we are unable to operate our Easter camps. We are really disappointed by this and are very sorry for any inconvenience this causes you.

We're still ready with our brand new programme which we are excited for your children to experience; we have exciting activities coming including robot coding and yoga. We're working hard with our host schools and hope to be able to welcome you during May and summer. We'll of course keep you posted.

If you've made a booking for Easter, our team will be in touch soon to help you move your booking to later in the year, or issue you a credit note so that you can use later (up to 31 October 2020).

We would also like to take this opportunity to give you information about the steps we have taken to prevent COVID-19 from affecting our future camps.

We will have extra anti-bacterial sanitising equipment across the camp and we have worked with our host sites to introduce additional cleaning of items that are commonly touched, such as door handles, light switches, taps and toilet flushes. We also recommend that your child attends with their own tissues and anti-bacterial hand sanitiser, as we are operating the NHS's "catch it, bin it, kill it" policy.

Every camp has an isolation procedure for anyone who develops symptoms whilst they are on site. Staff have been trained to alert the relevant UK medical authorities immediately, so that the authorities can care for the isolated person and we can make sure everyone else on site is safe.

We will continually work to keep our procedures up to date following the latest government guidance, which can be found here:

<https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>.

Everyone is responsible for following the official advice, so we recommend that you check the latest guidance via this link and ensure you adhere to all of the relevant guidance. If you have any questions about our procedures, please contact our Customer Service Team on 01603 851 000.

We're very much looking forward to welcoming your child to camp for the adventures we have planned over the school holidays ahead. Our team are excited to open up our 10 new sites, launch our fabulous new programme to you and also unveiling our amazing week-long experience.